On April 30, 2018, the Hamilton LRT Community Connectors began their fifth canvass since the program launched in 2016, visiting nearly 1,400 properties along the 14 km LRT route. The Community Connectors, made up of a diverse group of individuals from across the City, are committed to informing, educating and engaging residents, property owners and business owners on our journey to implement LRT. This program is a “made in Hamilton” strategy that has become a model for community and property outreach and has been adopted as a best practice for other major Metrolinx infrastructure projects like the Hurontario LRT project.

Since the inaugural canvas in May 2016, the Community Connectors have engaged in over 3,700 conversations and completed approximately 3,000 surveys with directly affected stakeholders. The information exchanged between our team and the community has proved mutually beneficial and has been used to better inform the project.

The attached infographic, included as Appendix “A”, provides a summary of the work completed by the Community Connectors to date (all 5 canvasses) as well as the current breakdown of property engagement for Wards 1 through 5. The next canvass is scheduled to begin November 5, 2018.

For further information in this regard, please contact Suzanne Vukosavljevic, Manager of Communications & Engagement, LRT Project Office at Ext. 6389 or via e-mail.

APPENDICES AND SCHEDULES ATTACHED

Appendix “A” – Hamilton LRT Community Connector Canvass Data Overview
The City of Hamilton launched the LRT “Community Connector” Program, in partnership with Metrolinx, in May 2016. The Community Connector team, made up of a diverse group of individuals from across our city, is committed to visiting every affected property (nearly 1,400) along the corridor twice per year for the duration of the project. Their role is to inform, educate and engage property owners and also gather feedback that will help inform the LRT plans.

- **5** completed canvasses
- **20** community connectors per canvass
- **1,400** properties along the LRT corridor
- **9906** knocks
- **3728** conversations
- **2972** completed surveys
- **1000** #commercial
- **400** #residential

NEARLY 1400 PROPERTIES ALONG THE LRT CORRIDOR

UP TO 20 COMMUNITY CONNECTORS PER CANVASS

NEXT CANVASS > > FALL 2018
## Canvass 5.0 Ward Summary - Spring 2018

<table>
<thead>
<tr>
<th>Ward 1</th>
<th>Ward 2</th>
<th>Ward 3</th>
<th>Ward 4</th>
<th>Ward 5</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Properties</strong></td>
<td>194</td>
<td>256</td>
<td>478</td>
<td>305</td>
</tr>
<tr>
<td><strong>Inaccessible Properties</strong></td>
<td>20</td>
<td>52</td>
<td>180</td>
<td>37</td>
</tr>
<tr>
<td><strong>Vacant Properties</strong></td>
<td>20</td>
<td>30</td>
<td>78</td>
<td>41</td>
</tr>
<tr>
<td><strong>Accessible Properties</strong></td>
<td>154</td>
<td>174</td>
<td>220</td>
<td>227</td>
</tr>
<tr>
<td><strong>Face-to-Face Interactions</strong></td>
<td>135</td>
<td>151</td>
<td>187</td>
<td>193</td>
</tr>
<tr>
<td><strong>Accessible Properties Engaged</strong></td>
<td><strong>88%</strong></td>
<td><strong>87%</strong></td>
<td><strong>85%</strong></td>
<td><strong>85%</strong></td>
</tr>
</tbody>
</table>

### Overall LRT Corridor Engagement Average

**88%**

*Inaccessible Properties = Second-Storey Walkups and Multi-Storey Buildings (Multi-storey buildings offered group information session)*