### INFORMATION UPDATE

| TO:         | Mayor and Members  
|-------------|--------------------
|             | City Council       |
| DATE:       | March 26, 2019     |
| SUBJECT:    | Snow and Ice By-law Enforcement Update - 2019 |
| WARD(S) AFFECTED: | City Wide |
| SUBMITTED BY: | Ken Leenderse  
|             | Director, Licensing and By-law Services  
|             | Planning and Economic Development Department |
| SIGNATURE:  | [Signature]        |

The following information is a supplement to the previous Information Update on Snow and Ice By-law Enforcement for 2018. This update gives an overview of Licensing and By-law Services enforcement efforts in 2019.

From January 1 to March 15, 2019, Licensing and By-law Services received 2,786 complaints of By-law infraction for failing to remove snow from sidewalks. Of these complaints, 55% were found to be infractions and 1,240 Orders to Comply were issued to property owners. There was a 94% compliance rate once the order was issued with 1,163 residents clearing their snow. Licensing and By-law Services found 77 non-compliant properties that were sent to contractors for clearing.

Attached as Appendix “A” are the detailed proactive and reactive snow enforcement activities per Ward for this time period.

Although a very small percentage of orders were actually sent to contractors, many properties in violation were issued Fee for Inspection charges for non-compliance on re-inspection. However, either the snow or ice melted or property owners cleared the sidewalks before contractors could attend.

If you have any questions respecting this communication, please contact Kelly Barnett, Manager, Service Delivery by phone at (905) 546-2424 Ext. 1344 or by email at Kelly.barnett@hamilton.ca.

---

OUR Vision: To be the best place to raise a child and age successfully.
OUR Mission: To provide high quality cost conscious public services that contribute to a healthy, safe and prosperous community, in a sustainable manner.
OUR Culture: Collective Ownership, Steadfast Integrity, Courageous Change, Sensational Service, Engaged Empowered Employees.
APPENDICES AND SCHEDULES ATTACHED

Appendix "A" - Snow and Ice Enforcement – January 1 – March 15, 2019

KL:st

cc M. Fitzpatrick, Communications Officer
SNOW & ICE ENFORCEMENT - PROACTIVE & REACTIVE FROM JAN 1, 2019 TO MAR 15, 2019

Includes: Snow & Ice on Sidewalks, Private Walkways and Snow Deposited on Road.

Amanda 420
Hansen 215

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>110</td>
<td>470</td>
<td>420</td>
<td>160</td>
<td>420</td>
<td>110</td>
<td>470</td>
<td>420</td>
<td>160</td>
<td>420</td>
<td>110</td>
<td>470</td>
<td>420</td>
<td>160</td>
</tr>
</tbody>
</table>

Page 1 of 1

Appendix "A"